

# MIKE CVETANOVICH

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Clearance: SF-85p Public Trust/Sensitive

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## PROFESSIONAL SUMMARY

Microsoft Power Platform engineer with 10+ years of platform experience, specializing in GCC (Gov) environments for federal contracts. Proven expertise in Power Apps, Power Automate, Power BI, Dataverse, and governance architecture, including DLP policies, ALM processes, environment strategy, and compliance automation. Skilled at translating complex operational needs into automated reporting solutions, actionable dashboards, and sustainable platform governance. Adept at bridging technical execution with stakeholder communication across IT, leadership, and cross-functional teams. For more detailed information, visit my portfolio at <https://mikecvetanovich.github.io/#portfolio>

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## TECHNICAL SKILLS

**Platforms:** Power Apps (Canvas & Model-Driven), Power Automate, Dataverse, SharePoint, SQL Server, Azure/Entra ID, Microsoft Graph, Dell KACE,

**Reporting Tools:** Power BI, Tableau, Qlik Sense, RStudio, Salesforce

**Languages & Scripting:** SQL, DAX, PowerShell, R, Python, JavaScript, HTML/CSS

**Governance & Architecture:** DLP Policy Design, Environment Architecture, ALM/Solution Lifecycle, Security Roles, CoE Reporting, Data Modeling, ELT/ETL Integration

**Other:** AutoCAD, LabView, Siemens Step 7 PLC, A/V Systems Design, Pro Tools, WordPress

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## PROFESSIONAL EXPERIENCE

### Senior Developer | Power Platform Engineer

Jul 2024 – Jan 2026

*ECS Federal* | GCC Tenant – Federal Contract

- Served as the primary Power Platform engineer on a GCC tenant, ensuring compliance with federal security, governance, and data protection standards across all platform components.
- Designed and implemented end-to-end governance strategies covering environment architecture, DLP policies, tenant settings, security roles, and ALM processes.
- Authored and maintained SOPs, standards documents, and architecture diagrams to support federal audits, onboarding, and long-term platform sustainability.
- Delivered Center of Excellence (CoE) reporting on platform usage, adoption metrics, connector inventory, and access group risk—surfacing insights to stakeholders and leadership.
- Automated licensing and usage reporting via PowerShell, Entra ID, and Microsoft Graph, improving compliance visibility and reducing manual effort for cost control.
- Acting subject matter expert, resolving complex issues across Power Apps, Power Automate, Power BI, and solution deployments within a secure GCC environment.
- Troubleshoot ALM challenges involving solutions, environment variables, permissions, and cross-environment dependencies.

### University of Virginia (10.5 Years of Service)

#### Power Apps & BI Developer | Software Engineer 2

Jun 2017 – Jul 2024

*Housing & Resident Life IT (HRL IT)*

- Developed Power Apps and Power BI solutions that automated operational reporting across Housing & Resident Life, eliminating multiple paper-based processes.
- Designed and deployed SQL-backed Power Apps for housing inspections, enabling real-time data capture and reducing turnaround time of evaluations from numerous days to a few hours in some cases.
- Built real-time network monitoring dashboards that flagged outages before they escalated into costly lockouts and service disruptions. Including RStudio reports that evaluated network dropout causing powered door anomalies.
- Established an MSSQL database for ELT integration, enabling trend analysis on facility work orders and supporting data-driven maintenance decisions by also incorporating UVA Informatics teams' Tableau data with HRL.
- Created advanced SQL queries against CBORD CS Gold Oracle tables to power live Power BI dashboards for dining and access operations.
- Automated recurring report delivery to HRL leadership using SQLCI, PowerShell, and Windows Task Scheduler.
- Partnered with senior management to define KPIs and deliver governance-ready dashboards for operational decision-making (concurrent Data Analyst role, 2017–2022).

## IT Manager – Student Helpdesk & Database Reporting

Mar 2016 – Jun 2017

*Student Affairs | Office of the Dean of Students*

- Managed a team of 8 student IT support staff, optimizing help desk workflows, system monitoring using Dell KACE.
- Developed Qlik Sense dashboards powered by Salesforce data, providing ODOS leadership with visibility into student engagement evaluations.
- Contributed to UVA's enterprise data integration strategy as a member of the cross-departmental "Data Dream Team."
- Integrated digital signage with the Event Management System for UVA's 1515 student center.

## Webmaster / IT Specialist

Aug 2015 – Mar 2016

*Civil & Environmental Engineering*

- Managed department websites (WordPress), IT procurement, and network administration while providing cross-platform technical support for faculty, staff, and students.

## IT Specialist

Mar 2014 – Aug 2015

*School of Nursing*

- Developed SQL-based SharePoint (InfoPath) applications and classroom technology documentation tools; delivered faculty training and supported A/V systems, digital signage, and collaboration platforms.

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## EARLIER CAREER

**Independent Contractor** – ComputerSultants.com (Jun 2010 – Mar 2014). Certified Dell Technician. Delivered technical consulting for Dell systems, developed client websites, and designed/installed A/V and data networks for homes, small businesses, and churches.

**Test Engineer / Process Engineer** – Northrop Grumman Sperry Marine (Dec 2005 – Jul 2010). Developed system and test requirements for the US Navy Zumwalt Class Destroyer (DDG-1000). Earned Siemens Step 7 PLC certification. Authored wire harness production procedures; certified IPC Trainer for IPC/WHMA-A-620. Conducted signal I/O simulation in LabView.

**Technical Documentation / Job Estimator** – EC Link, Inc. (Jul 2003 – Nov 2005). Created technical drawings and cost estimates; produced QC documentation using AutoCAD and Visio.

**Research Robotics Technician / Technical Service Manager** – UVA MARC / BIOPHILE, Inc. (Nov 2000 – Apr 2003). Designed patentable technologies in lab automation, elder care, and robotics. Directed clinical research studies and delivered on-site customer training.

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## CERTIFICATIONS & PROFESSIONAL DEVELOPMENT

- Planet Technologies: Deep Dive – Power Platform (Model-Driven App Development)
- [Microsoft DAT101x](#): Data Science Orientation | [Salesforce Trailhead](#): Platform Basics Badge, Explorer Rank
- Microsoft Power Platform Conference: 4 CE Credits (Data Visualization, DAX, Power Apps & Flow Automation)
- [UVA Data Science Workshops](#): R Studio & Python (10 sessions) | [LinkedIn](#) Learning: 12 Technical Certificates
- [UVA Data Visualization Using Tableau](#): Part 1 & 2 with Nancy Kechner  
Siemens Step 7 PLC Software Development Certification

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## EDUCATION

### Bachelor of Applied Science, Management Information Systems

In Progress (108 of 120 credits)

*University of Maine at Presque Isle*

### Associate of Applied Science, Computer Electronics

Cum Laude – 3.45 GPA

*Piedmont Virginia Community College*